



Dear Valued Customer,

Thank you for purchasing StorageWorks software from HP.

This software includes one year of standard business hours phone-in assistance and software update services.

If you have purchased this software through an HP authorized reseller you must register with HP within 10 days of product receipt in order to receive phone-in support and software update services.

For customers in North America:

Fax Complete the customer information section below, including your HP Product Number, and fax this letter to:
(U. S.) 800-307-0361
(Canada) 800-268-1921

For questions, call 800-386-1115, select option 3
Canada call 1-800-268-1221

For customers in other countries:

Provide your customer information to the HP Services Contract Administrator for your country. Contact information for your country is available on the following website: http://www.hp.com/country/us/eng/contact_us.html. Under *find hp*, click on *worldwide sales and services* and navigate to your country contact information.

Customer Information:	
Software Purchased (please check all that apply):	
<input type="checkbox"/> T3669A HP ProLiant Storage Server iSCSI Feature Pack (Standalone Edition)	<input type="checkbox"/> T3670A HP ProLiant Storage Server iSCSI Feature Pack (Gateway Edition)
<input type="checkbox"/> T3671A HP ProLiant Storage Server iSCSI Snapshots (Standalone Edition)	<input type="checkbox"/> T3672A HP ProLiant Storage Server iSCSI Snapshots (Gateway Edition)
<input type="checkbox"/> T3674A HP ProLiant Storage Server iSCSI Direct Backup (Standalone Edition)	<input type="checkbox"/> T3675A HP ProLiant Storage Server iSCSI Direct Backup (Gateway Edition)
	<input type="checkbox"/> T3673A HP ProLiant Storage Server iSCSI Clustering (Gateway Edition)
Company Name: _____ Organization: _____	
Shipping Address: Mail stop/Attn To: Street: City: State/Province: Zip/Postal Code: Country:	
Contact/Designated 1 st Caller Name: _____	
Contact Phone: _____	
Contact Email Address: _____	
Product Purchase Date: _____	
HP Order Number (from your entitlement certificate): _____	
Switch Serial Number: _____	
To assist us in accurately capturing your product's configuration, please include a copy of your Entitlement Certificate or License Agreement, along with your packing slip or invoice containing product and serial numbers.	

You will receive a service agreement identifier (SAID) or system handle along with a phone number. At that time, your phone-in support and software update service will be activated. Please retain this information in an accessible location so that your callers have access to it when placing a service request. We look forward to working with you.

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